

FAQ:

a. WHAT IS VISA APPROVAL LETTER (VAL)?

Visa Approval Letter or VAL is an official document issued by the Department of Immigration Malaysia confirming that the named person and programme study/ level of study has been approved to enter Malaysia for the purposes of study.

b. HOW LONG IT WILL TAKE TO GET VAL?

It should take 4 – 6 weeks upon receipt of a complete application and payment to EMGS

c. WHEN AND HOW CAN I PAY FOR MY VAL & PROCESSING FEE?

USIM Admin + Student Pass Fee: **MYR 120**

UNIVERSITI SAINS ISLAM MALAYSIA

Bank: Bank Islam Malaysia Berhad USIM A/C No:05058010008884

Branch Code:4005058 Swift Code: BIMBMYKL

Branch Address: Ground Floor

PT7183 & PT7184, Jalan BBN 1/2E, Bandar Baru Nilai,

71800 Nilai, Negeri Sembilan Malaysia

EMGS Fee: **MYR 1,737.00**

EDUCATION MALAYSIA GLOBAL SERVICES

Acc. Number: 514057662341

Swift Code: MBBEMYKLXXX

Bank: MALAYAN BANKING BERHAD (MAYBANK)

Address: Ground & Mezzanine Floor, Bangunan, UTM

SPACE, 195A, Jalan Tun Razak, 50450, Kuala Lumpur

d. WHEN IS EXPIRY OF VAL?

The Visa Approval Letter (VAL) is only valid for 6 months from the date of issue. Students must register to the university during this period of validity of VAL. Failing to do so, a new VAL application has to be applied.

e. I HAVE TO RETURN TO MY HOME COUNTRY AFTER REGISTRATION. I'M A REMOTE SUPERVISION STUDENT AND I'M STILL WORKING AT MY COUNTRY. WHEN MY STUDENT PASS IS READY?

It should take MINIMUM 21 working days (or minimum 4 weeks) upon receipt of a complete document and payment. The student pass application must get Supporting Letter from EMGS prior submit to Immigration Department. Since the student pass is issued by the Immigration Department, the 21 working days is at the discretion of the Immigration Department (sometimes can be more). Thus, student must remain in Malaysia for a minimum 4 weeks after registration for student pass sticker endorsement.

Note: If student exit Malaysia (for any reason) after registration without complete the student pass endorsement, your VAL and SEV will be VOID. You have to re-apply again new VAL and do the same process if you required to obtain for student pass in future.

The student pass is granted by Immigration for international student to study and stay in Malaysia

f. CAN I CONVERT MY SOCIAL PASS TO A STUDENT PASS?

NO. Malaysia Immigration Department NOT ALLOWED the conversion from social pass to student pass. All international students (except Diplomatic pass holders, Malaysian Permanent Residents) are required to have a student pass while studying at USIM.

g. MY COUNTRY DOES NOT HAVE MALAYSIA EMBASSY. HOW TO GET SINGLE ENTRY VISA (SEV)?

Kindly refer to the Immigration Department's website for the SEV requirement by country. If your country is on the list of countries which require an SEV to enter Malaysia, you can obtain the SEV from any neighbouring country.

h. WHEN DO I GET A STUDENT PASS ENDORSEMENT FROM IMMIGRATION MALAYSIA AFTER REGISTRATION?

Once you arrive in Malaysia, you will be required to attend post arrival medical screening within 3 days at USIM Polyclinic. From the day your passport is submitted at our counter, the process should take 14 working days (or 3 WEEKS). Please note that this timeline is at the discretion of the Immigration Department.

i. I LOST MY VAL/PASSPORT, WHAT DO I DO NOW?

You need to obtain a police report and liaise with USIM 'Alamiyyah for further assistance.

j. MY VAL IS EXPIRED BUT YOUR SYSTEM STILL SHOWS I HAVE AN ACTIVE PASS, WHY?

Even though the VAL has expired, it is still active in the Immigration system. As such you are required to liaise with your institution and request that they cancel the expired VAL.

k. I RENEWED MY PASSPORT, BUT MY VISA APPROVAL LETTER (VAL) IS UNDER MY OLD PASSPORT NUMBER. WHAT SHOULD I DO?

Please contact your institution and request for VAL correction.

l. HOW DO I GET AN SEV IF I RECEIVED AN EVAL?

The process is the same as when you receive a physical VAL. You should print your eVAL and submit it together with other required documents to the Malaysian Embassy/Mission from where you will be applying for an SEV.